

PROCESS MAP - COVID-19 RESOURCE PACK FOR SCHOOLS CHESHIRE WEST AND CHESTER

Child or staff member is unable to attend school because they have COVID-19 symptoms

- Anyone who develops symptoms of COVID-19, or whose household member develops symptoms, **should immediately self-isolate**
- They should not attend school and should follow the steps highlighted on **page 7** of the PHE NW COVID-19 Resource Pack for Schools

Child or staff member develops coronavirus COVID-19 symptoms whilst at school

- If anyone becomes unwell with a new continuous cough, a high temperature or a loss of or change in their normal sense of taste or smell they must be **sent home as soon as possible**
- Follow the steps highlighted on **page 8** of the PHE NW COVID-19 Resource Pack for Schools

Management of a confirmed case

- If a child who attends or staff member who works at an educational setting tests positive for COVID-19 then the school will be contacted by **a contact tracer**
- Follow the steps highlighted on **page 9** of the PHE NW COVID-19 Resource Pack for Schools

Further help and support: Department for Education (DfE)

- Phone: 0800 046 8687
- Email: dfE.CoronavirusHelpline@education.gov.uk
- Lines are open from 8am to 6pm, Monday to Friday, and 10am to 4pm at weekends.

Further help and support: Public Health England (PHE)

- Phone: 0344 225 0562
- Email: ICC.Northwest@phe.gov.uk

Further help and support: Cheshire West and Chester Council

- School Relationship Team
- Email: School.RelationshipTeam@cheshirewestandchester.gov.uk